

**Radisson Vancouver Airport Hotel** provides complimentary airport shuttle service from the Vancouver International Airport (YVR) for individual arriving guests.

## Temporary Change of Courtesy Shuttle Pick-up and Drop-off Zones

All courtesy shuttles pick up and drop off  
are on Departures Level 3

### ARRIVAL AT THE INTERNATIONAL TERMINAL

- After you have arrived at the airport and collected your bags, proceed through the final Canada Customs Inspection.
- Once in the welcome reception area by the two tall totem poles with outstretched arms, go up to the Departures Level 3.
- The courtesy shuttle pick-up zone is outside of the International Terminal Building close to the International Departure entrance doors, watch for signage inside the terminal.
- Look out for courtesy shuttle phones near the doors to go outside. Use the courtesy phone to call the hotel to let us know you are ready for pick-up.
- Alternatively, use your phone to call the hotel direct at 604-276-8181 for pick-up.
- Once receiving your call, we will provide an estimated arrival time for the shuttle.
- Due to airport security, our shuttle bus is not permitted to wait for guests.
- We do ask for guests to contact the hotel when ready for pick-up, as we do not run a regular schedule to check for arriving guests.
- For information assistance when you are outside of the security zone, watch for the volunteer 'Green Coat' team.

### FOR GUESTS ARRIVING FROM WITHIN CANADA

- After you have arrived at the airport and collected your bags, proceed to Departures Level 3.
- The courtesy shuttle pick-up zone is outside of the Domestic Terminal Building to the right at the far end of the Domestic/Canada entrance doors.
- Look out for courtesy shuttle phones near the doors to go outside. Use the courtesy phone to call the hotel to let us know you are ready for pick-up.
- Alternatively, use your phone to call the hotel direct at 604-276-8181 for pick-up.
- Once receiving your call, we will provide an estimated arrival time for the shuttle.
- Due to airport security, our shuttle bus is not permitted to wait for guests.
- We do ask for guests to contact the hotel when ready for pick-up, as we do not run a regular schedule to check for arriving guests.
- For information assistance when you are outside of security zone, watch for the volunteer 'Green Coat' team.

SIMPLY DELIGHTFUL

## ARRIVAL AT THE SOUTH TERMINAL

For guests arriving at the South Terminal, please call the hotel direct at 604-276-8181 for shuttle pick-up. The South Terminal building is about 7 km from the main terminals at the Vancouver International Airport and does not provide direct-dial courtesy phones for shuttle pick-up.

